#### DEPARTMENT OF TECHNOLOGY SERVICES

#### STATEWIDE TELECOMMUNICATIONS AND NETWORK DIVISION

# AGENCY TELECOMMUNICATIONS REPRESENTATIVE BULLETIN 05-11

DATE: November 16, 2005

SUBJECT: CALNET CONTRACT AMENDMENT 19 - NEW SERVICES/FEATURES and PRICE REDUCTIONS

#### **ACTION:**

The Chief Agency Telecommunication Representative (CATR) should provide this information to all agency/department staff that audit or approve your telecommunications bills and to those that order and/or monitor the services outlined in this bulletin.

#### **BENEFITS:**

- Provides additional services and features options for enhanced customer choices
- Provides price reductions for Internet services to create customer savings

#### **KEY POINTS:**

Amendment 19 of the <u>Cal</u>ifornia Integrated Information <u>Net</u>work Master Service Agreement CNT-001 (CALNET Contract):

- Adds a new service: Optical Ethernet Metropolitan Area Network (OPT-E-MAN<sup>SM</sup>)
- Adds new features: Multilink Frame Relay (MLFR) port feature
- Reduces prices for existing Internet features
- Streamlines existing **Internet** bandwidths
- Adds Internet features associated with GigaMAN. OPT-E-MAN<sup>SM</sup> and MLFR

The services are listed in Rider B, and the prices are in Rider C of the Contract at <a href="https://www.calnetinfo.com">www.calnetinfo.com</a>. The new services and features include the following:

## New Data Services and Features

OPT-E-MAN<sup>SM</sup> provides network connections at a cost effective price and at wider bandwidths than provided by the GigaMAN service already offered on the CALNET Contract. In certain cases, Individual Case Basis (ICB) pricing may apply at a lower rate than what is stated in the CALNET contract, for customers that don't need a complete build-out to access and use the OPT-E-MAN<sup>SM</sup> services.

# ATR BULLETIN 05-11 CALNET Contract Amendment 19 New Service/Features and Price Reductions

 The MLFR port feature allows the bonding of several smaller bandwidth links to create a larger bandwidth link. This allows CALNET customers to increase bandwidth as the need occurs rather than have to purchase it all at the outset for a higher long term cost.

### Internet Services

- o Internet access rate reductions apply to:
  - DS-1
  - Burstable DS-1
  - Asynchronous Transfer Mode (ATM)
  - Fractional DS-3
  - Burstable DS-3
- Streamlines existing Internet bandwidths
- o Adds features associated with GigaMAN, MLFR, and OPT-E-MAN<sup>SM</sup>

#### **BACKGROUND:**

The Statewide Telecommunications and Network Division (STND) works with the CALNET Contractors on a regular basis to add new services and features where it makes good business sense for the State as a whole. This is the latest in a series of contract amendments adding services and reducing prices for CALNET customers.

For more details on Amendment 19, see the complete amendment at <a href="https://www.calnetinfo.com">www.calnetinfo.com</a>. Click on "Contract" in the left navigation bar for a list of Amendments. Modifications are also reflected under "Products, Services and Pricing". For product modifications, select (Rider B) Full Product Descriptions. For contract rates, select (Rider C) Rate Tables.

To view previous ATR bulletins, refer to the DTS STND homepage at <a href="http://www.stnd.dts.ca.gov">http://www.stnd.dts.ca.gov</a>.

For questions regarding this bulletin or other telecommunications issues, please call the DTS Resource Communications Center at (916) 657-9974 (CALNET 8-437-9903), and ask to speak to a Customer Account Manager.

SANDRA BIERER, Deputy Director

Statewide Telecommunications and Network Division

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